

# memo



**To:** Agency-Wide/NACL Board of Directors

**From:** Graham Morry, Executive Director

**Date:** July 8, 2020

**Re:** CORONAVIRUS/COVID-19 UPDATE

## Current Situation

While BC and the Island are doing very well in regard to flattening the curve on COVID-19 (with us now having 133 of the total 2,990 cases, as of yesterday), our friends to the South are not faring so well. Given the potential for spillover from the US border, it is critical that we maintain our protocols – even as we move into Stage 3 of the re-opening. I urge all of us to be careful in our daily interactions to ensure the health and safety of those we support, as well as yourselves.

## Service Recovery Plan (Reporting to CLBC)

Our last update referenced a Stage 2 document required by CLBC, referencing how we are complying with a variety of safety issues arising as we begin to resume full services. Attached is a general framework that shows areas of concern identified by CLBC, and how NACL is complying. Any areas not completed at that time are now addressed. We are also including our May 14<sup>th</sup> COVID-19 Exposure and Control Plan with this memo, as it was referenced at the end of the document.

## In Conclusion...

You'll hear from me again two weeks from now, unless there are any significant developments to report in the meantime. As always, please don't hesitate to contact me if you have any questions or concerns.

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