# president's/ceo's report 2026

By: Daniel Johnston, President and
Graham Morry, Chief Executive Officer

## Reflecting on the Year...

As we fully embark on NACL's 40th year of operation, it is important to reflect on our many accomplishments over this past year.

Some of our more notable achievements are the capital projects currently underway at Uplands Drive and through Woodgrove Senior Citizens Housing Society (WSCHS), the latter of which we have taken over operational responsibility for as of January 1, 2026. Both new buildings will be completed in 2027, providing a total of 111 additional housing units to support our community (49 and 62 units, respectively).

Additionally, the purchase of Empress Acres (a 69-acre farm in Cassidy) has greatly improved our position as a community leader regarding food security, with studies showing that whole-grown foods have cognitive benefits for people with developmental disabilities. It also creates opportunities for future agricultural programming, animal husbandry, and employment opportunities for the people we serve. We look forward to the ways this space can be further shared with the community.

All of the above also demonstrates NACL's commitment to innovative, person-centered services.

We also proudly achieved our eighth 3-year accreditation in a row from CARF (the Commission on Accreditation of Rehabilitation Facilities), representing our ongoing dedication to service quality.

After an extensive and detailed process to help determine our future direction our 2026-2031 Strategic Plan was also adopted in the late spring, serving as a roadmap to further enhance how our organization and all served by it can thrive.

In our efforts to improve operational efficiencies, we have undertaken an administrative restructuring process which includes Directors for all of our service streams in order to improve service accountability, as well as implementing new software technologies which will help streamline our administrative functions. These critical investments in our technical and physical assets will allow us to continue to grow and stay innovative in an increasingly complex world.

Our financial stability, anchored by capital equity in the form of real estate, will help us weather economic downturns and ensure ongoing excellence in service provision.

NACL continues to develop services that meet the current needs of the people we support while also building for a diverse suite of service and housing options that allow for measured growth in areas such as services to children and Indigenous persons.

## In Conclusion/Future Outlook...

As we look to navigate the future, it has never been more important that we continue to support the backbone of our agency, our employees, through enhanced training and opportunities for advancement as they grow professionally. It is due to our excellent staff and our dedicated Board of Directors that NACL has been able to succeed and prosper in these interesting times.